



ONE-ON-ONE TECH HELP

Terms & Conditions

- ☐ One-on-One Tech Help appointments are available to Richland residents and non-residents alike.
- ☐ Participants may schedule no more than 3 one-on-one appointments per month.
- ☐ Appointments can range from 15-30 minutes and are scheduled based on the availability of the staff.
- ☐ Participants are responsible for bringing their own devices and equipment.
- ☐ Library staff members are unable to troubleshoot hardware and/or software problems, or repair devices. The library is not liable for any damage to equipment that may occur during a help session.
- ☐ Library staff may not be able to provide assistance for all device types, programs, and problems.
- ☐ Library staff cannot give professional tax, legal, financial, or health care advice.